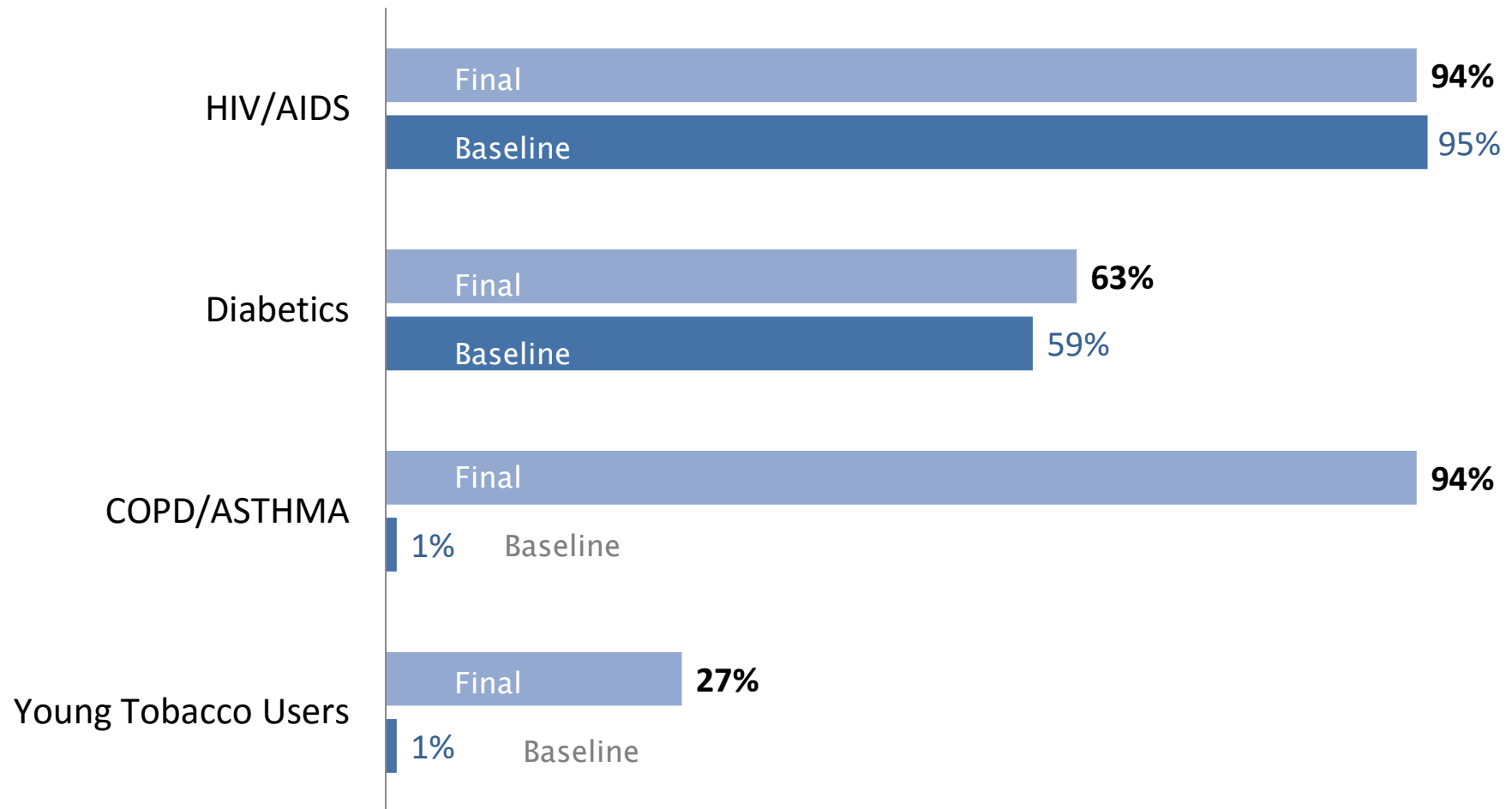


Risk Groups - Baseline and Final



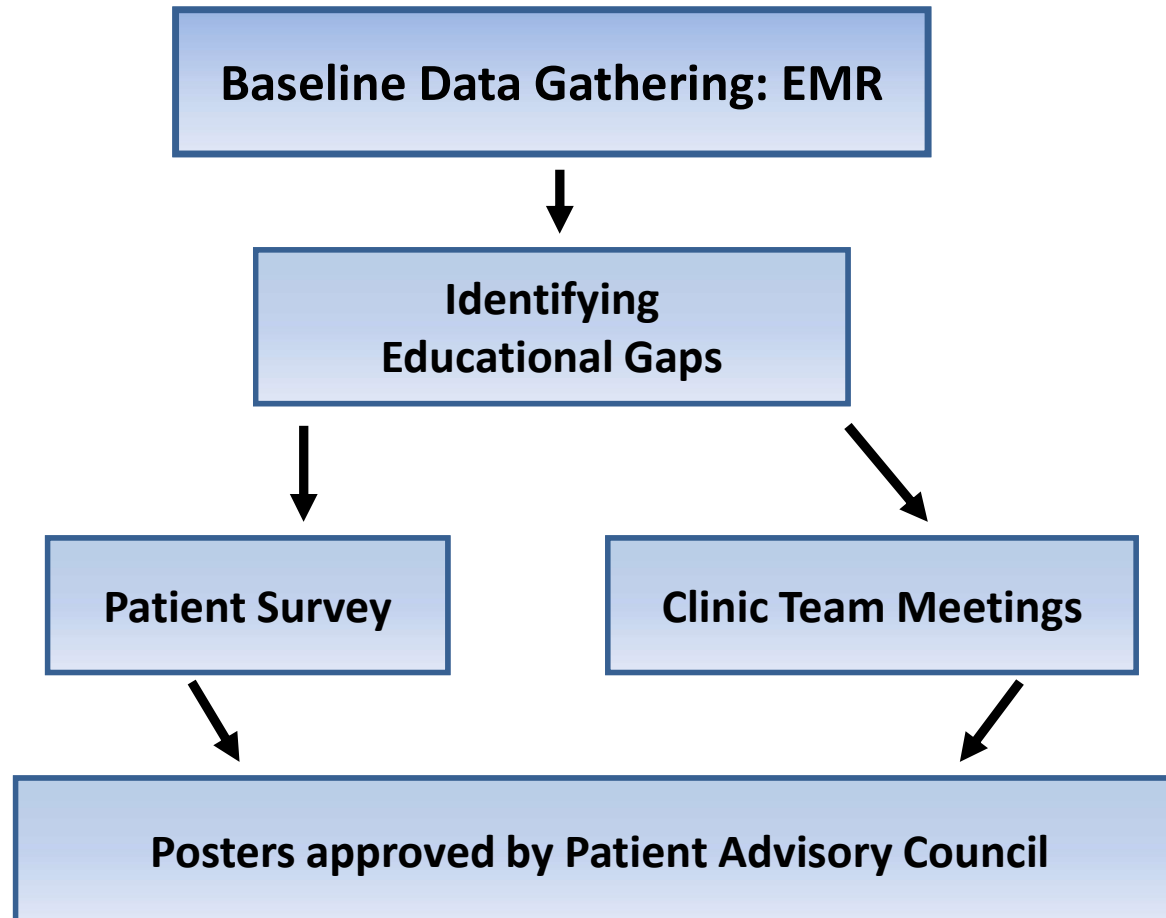
“Disparities in pneumococcal immunizations among people with high-risk co-morbid conditions in a patient-centered medical home.”

Pneumococcal Survey

1251 email invitations to random clinic users to complete a survey gauging patient understanding of the Pneumococcal Vaccine – 94 patients completed the survey 7.5% response rate. Although there were 94 total participants, not all answered every question.

At what age do you think you should you get the vaccine, if you have not already gotten it?	Have you ever been told that smoking increases the risk of a pneumococcal infection?	This vaccine protects you from?	If you are 65 years old and had the vaccine once, do you need to get it again?	Which of the following do you think increases your risk of pneumonia?
19 years old: 28 (31%)	Yes: 57 (62%)	Pneumonia: 71 (77%)	Yes: 55 (60%)	Asthma: 22 (23%)
35 years old: 13 (14%)	No: 35 (38%)	Meningitis: 2 (2%)	No: 37 (40%)	Diabetes: 2 (2%)
50 years old: 26 (29%)		Blood Infection: 0		Living in a Nursing Home: 3 (3%)
65 years old: 23 (26%)		All of the Above: 19 (21%)		All of the Above: 67 (71%)

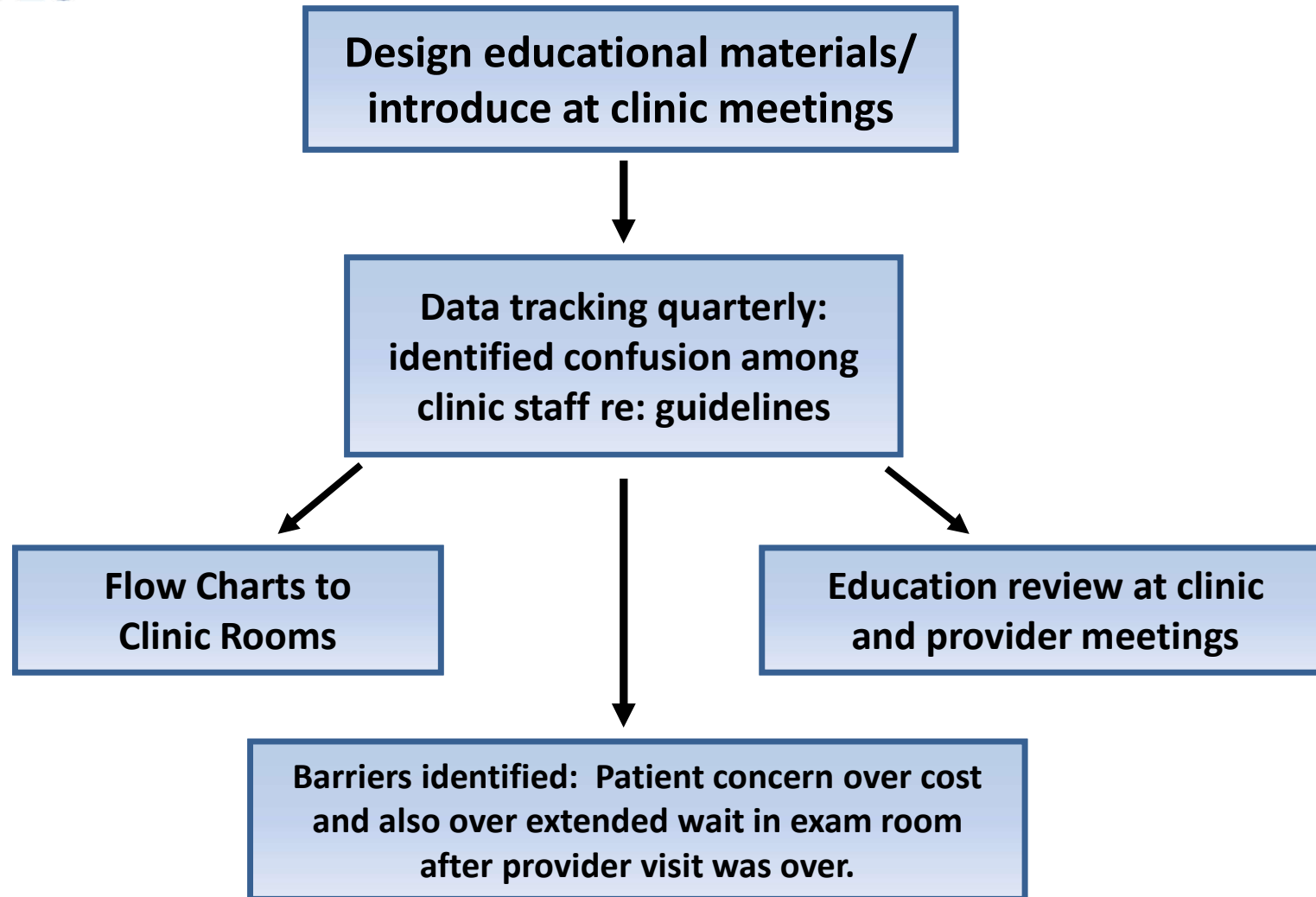
2014



"Disparities in pneumococcal immunizations among people with high-risk co-morbid conditions in a patient-centered medical home."

Partnership Health Center | Pfizer Final Report

2015



2016

Process development to mitigate barriers: patient assistance programs for cost, use of pre-appointment planning to offer vaccine prior to visit.



Ongoing data tracking shows slow, steady improvement in outcomes.



Ongoing education to address new staff and new resident physicians. Developed laminated pocket guidelines for all.



Additional patient messaging with health TV channels in all lobbies at project end; change not measured during project period.